

London 2012 Games Maker FAQs

When will I be needed and for how many days, minimum and maximum?

A minimum of 10 days at the Olympic or Paralympic Games, or for a minimum of 20 days if volunteering at both

When will I know if I am successful?

- **December 2010** LOCOG will start inviting short-listed applicants to a selection event.
- **February 2011–February 2012** Selection events will take place where all invited applicants will be interviewed.
- **October 2011** LOCOG expects to receive a large number of applications and wants to give each one the time and consideration it deserves. As a result, offers will not be made before October 2011.

Will I need security checks / will I be searched? Do I need a CRB check?

You must agree to undergo – and pass – the required screening, security vetting, right to volunteer and background checks. Only those applicants who pass background checks (Home Office and other relevant UK authorities) will be eligible to receive an offer. You may be required to undergo a CRB check if you are offered a role working with children or vulnerable adults

Do you need references?

No but you will be required to undergo the necessary security checks.

Do I have to have an interview?

Yes, if you are shortlisted you will be invited to a selection event. Selection events will provide an inspiring and engaging experience for all applicants, and will include:

- verification of applicants' documentation. Applicants will also be requested to have their photograph taken which will become part of their accreditation if they are successful in obtaining a volunteer role;
- additional information on what it takes to be a London 2012 Games Maker;
- time for applicants to ask questions about specific roles;
- a 30-minute competency-based interview; and

– signposts to other volunteering opportunities.

Do I need to do training, if so when and where?

Yes, you must attend a minimum of three training sessions prior to the Games (a minimum of three days). Training will take place February and March and June 2012, likely to be at the Olympic venue although this has not been confirmed.

What expenses will I be paid?

Games Makers will be provided with meals during their shifts and cultural and dietary requirements will be met. Games Makers will be provided with free travel on public transport to and from their Games-time shifts. This will include travel within London zones 1–6 and between London and the following venues: Eton Dorney, Lee Valley White Water Centre and Hadleigh Farm, Essex. We will also provide free transport to volunteers in Weymouth and the co-Host cities for the Football competition: Manchester, Coventry, Cardiff, Newcastle and Glasgow.

Will I be provided with accommodation?

Accommodation will not be provided for Games Makers. If a volunteer lives beyond a commutable distance from their allocated Games venue, they will need to make their own accommodation arrangements when attending all training and volunteering activities.

Will you pay for me to travel from outside London (Newcastle, Wales, etc)?

No. It will be the volunteer's responsibility to fund their own transport costs to London and training events (in London or regional).

Do I need specific experience/skills/previous volunteering?

Please see the role description

Can I bring family/friends? Can I bring someone with me as support?

If you require a personal assistant you can nominate up to 3 people before April 2010.

Will I have a dedicated person to supervise me?

Yes, there will be volunteer team leaders who will supervise smaller groups of people. This will give you the opportunity to have a dedicated point of contact.

Can I help with anything locally?

Yes. There will be lots of Olympic related events held across the UK. We do not have details of these yet but they will be made available nearer the time.